TERMS AND CONDITIONS

- 1. This Promotion is open to residents of Great Britain (England, Scotland and Wales)) aged 18 or over excluding employees of Costa Express Limited (the "Promoter"), its agents or anyone professionally connected to the Promotion and their respective immediate families.
- 2. To qualify for entry participants must purchase a drink from a Costa Express machine in a Welcome Break store between 01.08.2017 and 28.08.2017 (inclusive) (the "Promotional Period") and submit a copy of their receipt and required details to www.winwithcosta.co.uk in accordance with these terms and conditions no later than 23:59 on 28.08.2017.
- 3. Internet access is required to enter the Promotion.

How to Enter:

- 4. Participants may enter the Promotion once for each Costa Express drink they purchase for which they submit a receipt complying with these terms and conditions.
- 5. To be valid for entry, receipts must confirm the purchase of at least one Costa Express drink from a participating store within the Promotional Period . Only receipts that show the following information in a legible manner will be valid for entry to the Promotion: store name, date of purchase, name of item(s) purchased and purchase price(s).
- To enter online, participants must upload a photo of their receipt via the website at <u>www.winwithcosta.co.uk</u> and register their contact details including their name and email address.
- 7. Participants will receive one entry into that day's prize draw for every eligible drink on their receipt.
- 8. Participants are responsible for ensuring that the email address [and telephone number] they provide is correct as this is the only address [telephone number] that the Promoter will use to contact participants. The contact details provided by a participant on entering the Promotion cannot be amended.
- 9. Participants must retain their original receipt to validate a prize.
- 10. No participant can use their computer to enable multiple entries, (e.g. by use of 'script' or 'brute force'). If there is any suspicion regarding potential prize claims, the Promoter has the right to request a valid proof of ID before awarding the prize. In the event of any issues with a participant's claim, that person's entry will be disqualified and any prize awarded will be void.
- 11. All entries must be made directly by the person entering the Promotion. Incomplete entries/claims or those not in accordance with the entry instructions will not be accepted. Participants who do not give correct details or those who make an entry on someone else's behalf will be disqualified. No entries from agents, third parties, organised groups or entries automatically generated by a computer will be accepted.

Winner Selection and Prizes

12. On successful completion of the entry requirements, participants will automatically be entered into the daily draw relevant to the given date of entry. Entry to each daily draw closes at

- 23.59 on the relevant day. Any entries completed after that time will be added to the next day's draw. The last date for entries is 23.59 on 28.8.17
- 13. There will be 28 daily draws ("Promotional Draws") in total; one for each day throughout the Promotional Period. One winner will be selected per draw at random and independently verified from all valid entries received by 23.59 on that given day.
- 14. Each Promotional Draw will be conducted within 7 days of the end of the relevant day during the Promotional Period. So for example, the Promotional Draw in respect of entries submitted on 01.08.2017 will take place on or before 08.08.2017.
- 15. Twenty Eight (28) separate prizes of £1,000 are available to be won in the Promotion one in respect of each Promotional Draw.
- 16. Winners will be notified via the email address or phone number supplied on entry within 10 days of the relevant Promotional Draw.

Prize Fulfilment:

- 17. The Promoter reserves the right to verify all entries including, but not limited to, asking for winner details and personal identity information (which must be provided within 28 days).
- 18. The Promoter reserves the right to refuse to award a prize or withdraw prize entitlement and disqualify the participant where there are reasonable grounds to believe there has been a breach of these terms and conditions, or any instructions forming part of the Promotion's entry requirements, or otherwise where a participant has gained unfair advantage in participating in the Promotion or won using fraudulent means.
- 19. Winners will be required to provide additional information in order to receive their prize such as their postal address. In the event that the specified information is not provided or incorrect, the entry will be considered incomplete and therefore invalid.
- 20. Prizes will be awarded as a cheque for the value of £1,000 to the postal address supplied by each winner. Each winner will have 28 days following receipt of notification of their win to supply a valid postal address and confirm the full name submitted on the entry form to claim their prize, and if they fail to do so another winner will be selected at random from the eligible entries submitted on the relevant day.
- 21. Prizes are as specified and are non-transferable. Unless otherwise agreed with the Promoter, winners are not permitted to transfer the right to take up a prize to anyone else.
- 22. The Promoter will collect personal information from each participant for the purposes of administering the Promotion and will share this personal information with its marketing agency who will be supporting the Promoter with the Promotion to assist with such administration. By entering the Promotion, Participants agree to the collection and use of their data in this manner. The participant will only be contacted about further offers and updates from the Promoter if they have consented to receive such communications on the registration form. Click here for the Promoter's Privacy Policy.
- 23. By taking part in the Promotion, participants acknowledge that they may be required to take part in reasonable publicity without further consent or payment. Such publicity may include, without limitation, the participant's name and/or image, statements made by the participant concerning the Promotion and/or prizes obtained as part of the Promotion.

Limitations of liability:

- 24. Msg & Data Rates May Apply. By texting COSTA to 63000, you consent to receive up to 8 promotional text messages (pertaining to this program only) via an automatic telephone dialing system to the number you provided from Snipp Interactive on behalf of Costa. Your consent to the above is not required to make a purchase. Carrier specific charges for text messages may apply, including error messages, depending on your individual cellular pricing plan, in accordance with your cellular customer agreement. SMS may not be available for all service providers or for all handsets. Cellular phone carrier's instructions for text messaging may be different. Check your phone capabilities and service provider for specific instructions. Sponsor makes no guarantee that any particular wireless service provider will be compatible with this Program. Participant is responsible for all applicable fees and taxes associated with Program participation. Sponsor, in its sole discretion, may add or delete a cellular carrier at any time, without notice.
- 25. The Promoter's decision is final and binding in all Promotion matters and no correspondence will be entered into.
- 26. If the Promoter fails to comply with these terms and conditions, the Promoter is responsible for loss or damage a participant suffers that is a foreseeable result of the Promoter's breach of these terms and conditions or its negligence, but it is not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if they were an obvious consequence of the Promoter's breach or if they were contemplated by the participant and the Promoter at the time that the participant entered the Promotion.
- 27. In the event of circumstances outside the Promoter's reasonable control, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the Promotion or these terms and conditions at any stage, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
- 28. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
- 29. The Promotion and these terms and conditions are governed by English law.
- 30. As a consumer, each participant will benefit from any mandatory provisions of the law of the country in which they are resident. Nothing in these terms and conditions, including the paragraph above, affects a participant's rights as a consumer to rely on such mandatory provisions of local law.
- 31. Participants can bring legal proceedings in respect of the Promotion and these terms and conditions in the English courts. Participants that live in Scotland can bring legal proceedings in respect of the Promotion and these terms and conditions in either the Scottish or the English courts. Participants that live in Northern Ireland can bring legal proceedings in respect of the Promotion and these terms and conditions in either the Northern Irish or the English courts.

Conduct of entry:

32. The Promoter reserves the right at its sole discretion to disqualify any participant found to be tampering with the winner selection process or the operation of the Promotion; or to be

- acting in any manner deemed by the Promoter to be in violation of the terms and conditions; or to be acting in any manner deemed by the Promoter to be disruptive.
- 33. The full names and counties of winners will be available by sending a self-addressed, envelope, marked "Winners' List" to: "Costa Express *Is There A Grand In Your Hand?* 3 Knave's Beech, Loudwater, High Wycombe HP10 9QR", for 3 months after the last Promotional Draw.