

# **Costa Express Limited Cookie Policy**

## **Information About Our Use of Cookies**

Our website located at [www.costaexpressbusiness.co.uk](http://www.costaexpressbusiness.co.uk), (the "Website") and mobile site located at [www.costaexpressbusiness.co.uk](http://www.costaexpressbusiness.co.uk), (the "Mobile Site") use cookies to distinguish you from other users. This helps us to provide you with a good experience when you browse and use our Website or Mobile Site and also allows us to improve them. By continuing to browse our Website or Mobile Site you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer or device if you agree. Cookies contain information that is transferred to your computer's hard drive. For example, cookies help with things like remembering your username and settings, as well as understanding how you interact with websites.

## **Where Do Cookies Come From?**

Cookies can be set by different parties. First-party cookies are those set by a website that is being visited by the user at the time with the website displayed in the URL window.

Third-party cookies are cookies that are set by a domain other than that of the website being visited by the user. If a user visits a website and another entity sets a cookie through that website this would be a third-party cookie. We use carefully selected third parties to provide certain services to improve the services we offer to you. Some of these third parties use cookies and similar technologies.

## **How Long Do Cookies Last?**

Cookies can last for different lengths of time. Session cookies only last for the duration of your visit to a website.

Persistent cookies are written on to your computer's browser and remain in place until they expire or you choose to delete them. We use persistent



cookies to measure your engagement with our Website and Mobile Site and to change and develop them to improve your experience with us.

## **What Do Cookies Do?**

Different types of cookies do different things:

- **Strictly Necessary Cookies.**

These are cookies that are required for the operation of websites or apps. They are essential to enable you to move around websites and apps and use their features. They include, for example, cookies that enable you to log into secure areas of websites and apps. Without these cookies, services that you have asked for, such as remembering you login details, cannot be provided.

- **Analytical/Performance Cookies.**

These are cookies recognise and count the number of visitors and to see how visitors move around websites and apps when they are using them. They help to improve the ways websites and apps work, for example, by ensuring that users are finding what they are looking for easily. These cookies collect anonymous information on how people use websites and apps.

- **Functionality Cookies.**

These are cookies that are used to recognise you when you return to websites or apps. They remember the choices you make such as the country you visit websites or apps from and search parameters. This information can then be used to provide you with an experience more appropriate to your selections and which is more tailored and pleasant (for example, such cookies facilitate personalisation of content for you, greeting you by name and remembering your preferences.

- **Targeting/Advertising Cookies.**

These are cookies that record your visit to websites or apps, the pages you have visited and the links you have followed. They collect information about your browsing habits which is used to make websites and apps and the advertising displayed on them more relevant to you



and your interests. This information may also be shared with third parties for this purpose. These cookies are also used to limit the number of times you see an advert as well as help measure the effectiveness of advertising campaigns. They are usually placed by third party advertising networks. These cookies remember the websites you visit and that information may also be shared with other parties such as advertisers.

- **Social Media Cookies.**

These cookies allow you to share what you've been doing on websites and apps on social media such as Facebook and Twitter. These cookies are not within our control. Please refer to the privacy policy for any relevant social media platform(s) for how their cookies work. You can find more information about the individual cookies we use and the purposes for which we use them in relation to our Website and Mobile Site in the tables below:

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

## **Consent**

By continuing to browse and use the Website and Mobile Site you are agreeing to our Privacy and Cookie Policies and consent to the use of cookies and similar technologies by us and our carefully selected third party partners as described in these Policies. If you do not agree to such use, please see the "Managing Your Cookies" section below for details on how to adjust your settings.

## **Do I Have to Accept Cookies?**

To make full use of our Website and/or Mobile Site, cookies need to be enabled on your browser. Cookies are used to offer a personalised experience when browsing the Website or Mobile Site on your computer, tablet or mobile phone. If you choose not to allow cookies or if you change your cookie preferences you will still be able to browse the Website or Mobile Site, but



your experience may not be as beneficial as if you have cookies enabled and certain functions will not be available. Also, by not allowing cookies, certain features of the Website or Mobile Site and some of our standard functionality may not work. The main benefits of accepting cookies are that they will allow us to improve your experience.

## **Managing Your Cookies**

You have different options to manage the cookies on your computer or device. You can change your browser settings to prevent cookies from being accepted or, depending on which browser you are using, you might be able to receive an alert when a website is trying to place a cookie on your browser. With most browsers you can allow first party cookies to be set, but refuse third party cookies

Your browser's 'help' menu should tell you how to block cookies or change your cookie settings. How you adjust your browser will depend on the browser you are using.

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

You can delete cookies stored in your browser by using a function in your browser. Whilst this does not mean you won't collect cookies in the future, it gives you freedom to delete your cookies after you have been online. This function is often known as 'clearing cookies'. Clearing your cookies on one browser or one device does not automatically clear them on another. You need to clear all browsers on all channels independently.

You can find some helpful information about cookies on [www.about-cookies.org](http://www.about-cookies.org) (we are not responsible for the content of external websites). This link will open in a new window

